

## **OFFICIAL COMMUNIQUE FOR THE TOURISM SECTOR IN THE STATE OF NAYARIT ON PREVENTATIVE MEASURES REGARDING THE CORONAVIRUS (COVID-19) CONTINGENCY PLAN**

We request your collaboration in following these specific measures in a timely manner in order to coordinate preventive actions in the tourism sector in the State of Nayarit and avoid the spread of the coronavirus (COVID-19):

### **FOR THE RESTAURANT AND HOTEL SECTORS**

1. Maintain distances between tables and diners by reducing the restaurant's overall capacity by up to 25 percent.
2. Have antibacterial gel dispensers that meet the 70 percent alcohol specifications at the restaurant entrance areas and in the bathrooms and check the levels in the dispensers constantly. Also, ensure the supply of hand hygiene products.
3. Maintain the work areas clean and disinfected. These areas should be cleaned every 15 minutes with 13 percent hyper-chlorinated water. Clean knobs, dampers, handrails, common areas, napkin rings, menus, etc.
4. Maintain a schedule of more frequent cleaning and disinfection of children's areas and playgrounds.
5. Signage with the recommendations approved by the World Health Organization (WHO) will be installed at the restaurant entrance and other high visibility areas.
6. Ventilate areas more frequently.
7. In establishments that offer valet parking series, the person who receives the car and with prior permission of the owner of the vehicle must clean the steering wheel, gear lever, and door handles with a chlorine-and-alcohol based solution that does not damage interiors.
8. Dishes must be washed and disinfected at temperatures above 80°C.
9. The use of gloves and face masks is mandatory for all kitchen staff.
10. Use paper tablecloths and placemats.
11. Use only paper napkins.
12. Enforce the use of hairnets.
13. Avoid as much as possible serving meals buffet style to prevent the touching of serving utensils and food by different people; promote the use of table service.
14. We suggest avoiding printed menus and replacing them with blackboards or have the waiter read the menu.
15. Service personnel must follow the rules of hygiene established by the H certification, as should the food preparation areas.

## **ADDITIONAL CONSIDERATIONS FOR THE HOTEL SECTOR**

1. Elevator push-button panels must be sanitized periodically with antibacterial solution.
2. Inspect the air conditioning grills and keep them clean at all times.
3. Gym equipment and all the equipment a guest might come into contact within this area must be sanitized periodically.
4. Do not use the time clock if it requires a fingerprint.
5. Have at least two emergency teams in case you determine there is a room with a potentially infected guest; they should have safety glasses, gloves, face masks, aprons, and special disposable clothing to clean the room.

These measures must be followed immediately and for no less than the next thirty days, as long as the currently prevailing conditions do not change. To this end, recommendations issued by the Ministry of Health of the Government of Mexico and the Ministry of Health of the Government of the State of Nayarit will be communicated continuously through official channels.

**Ministry of Tourism of the State of Nayarit**  
Calzada del Ejército esq. Av. Mexico S/N, Col. Centro  
Tepic, Nayarit. Mexico C.P. 63000  
Tel. (311) 2148071 al 74



## GENERAL MEASURES

It is important that the general preventive measures that have been issued by the Health Sector be maintained on a permanent basis. Therefore, the following preventive actions should be disseminated through all possible channels:

1. Wash your hands frequently using soap and water or antibacterial gel.
2. Cough or sneeze into the crook of your elbow or use a tissue.
3. Avoid person-to-person contact or close proximity in enclosed spaces.
4. No kissing or shaking hands.
5. Avoid touching your face with unclean hands.
6. Use face masks when you are sick or in the presence of sick people.

As much as possible, an **access filter** must be established in all cases and types of tours to prevent any person with respiratory symptoms from entering any of the tourist areas including halls, museums, tourist transportation, restaurants, groups or any collective service.

All cases where symptoms of **coronavirus** are detected must be reported by calling **800 00 44 800**.

We also recommend listening to the official notices from the Ministry of Health of the Government of Mexico that are transmitted daily at 8:00 and 19:00.

The Ministry of Tourism of the State of Nayarit has made the following numbers available to all persons for tourist services: 311-2-14-80-71 through 74.