

## CORONAVIRUS – ALERT

17 /04 /20

To date, the Ministry of Health of Mexico has confirmed a total of 6,297 cases of COVID-19, and 486 deaths due to the virus. To date, there are 31 confirmed cases of COVID-19, with six related deaths in the State of Nayarit.

In these very uncertain times, staying calm and having a good communications strategy with employees and organization members is key. Information must be transmitted transparently and often to avoid confusion and unnecessary fear. The conversation must be supported by facts, verifiable data, and a focus on keeping people informed of the situation.

Therefore, it is important to be aware of all the prevention, hygiene, and health measures that are being implemented within the state and follow them as indicated. Similarly, participants who execute and communicate correctly and effectively allow for better safety for travelers, visitors, employees, and the community at large.

It is through these actions and communication that we as an industry can restart activities as soon as the quarantine measures and the situation allow. Together, we will be able to give certainty to travelers so their first option will be to reschedule their trip, not to cancel it, as mentioned by Zurab Pololikashvili, UNWTO Secretary General: "By staying at home today, we can travel tomorrow. And traveling tomorrow will support jobs, celebrate culture, and promote international friendship and understanding."



## PROTOCOLS & RECOMMENDATIONS REGARDING CORONAVIRUS

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Update: April 17, 2020 | 18:00 hrs.

In alignment with the World Health Organization, Mexico, the State of Nayarit and the Banderas Bay Hotel and Motel Association adhere to strict international guidelines as it relates to sanitation and to the prevention, detection, and treatment of many diseases. We are prepared and actively managing the outbreak of COVID-19 in the destination.

With that said, we emphasize that the health and wellbeing of our visitors and population is our top priority. Therefore, we would like to share the following protocols already in place in the State of Nayarit.



[OFFICIAL COMMUNIQUE FOR THE TOURISM SECTOR IN THE STATE OF NAYARIT ON PREVENTATIVE MEASURES REGARDING THE CORONAVIRUS \(COVID-19\) CONTINGENCY PLAN.](#)



[DOCUMENT OF REINFORCEMENT PROTOCOLS AT THE MAIN AIR AND MARITIME ENTRY POINTS OF THE RIVIERA NAYARIT](#)



Local and state authorities are in permanent communication with the private sector, associations and tourism suppliers to determine any potential risk related to the COVID-19. Additionally, all local hospitals and medical personnel are currently reviewing best measures to take should a potential case in the destination arise.



The state of Nayarit, along with the Banderas Bay Hotel and Motel Association (AHMBB) are in constant communication to determine measures, best practices, or assessment measures and know to keep us informed about any potential risks or cases in the destination.



The state of Nayarit remains abreast with the most up-to-date information and recommendations from the World Health Organization (WHO) and other relevant national and international health organizations.



As per the Mexican Federal Government's [decree](#) and the announcement on April 16, **the Governor of the State of Nayarit Antonio Echevarria announced the suspension of all non-essential activities will be extended until May 30, 2020 to minimize the spread of COVID-19.** This includes any activities on the beach, hotel operation, spas, bars and restaurants. Restaurants are only permitted to offer take-out or delivery services. Only essential venues can operate including hospitals, pharmacies, transportation, restaurants, banks, grocery stores and food markets, convenient stores, gas stations, cleaning services, funeral homes and hardware stores. However, the federal mandate will be lifted on May 17 for municipalities reporting low numbers of confirmed cases.



On April 13, Governor Echevarria ordered the closure of Nayarit's borders with the states of Sinaloa and Jalisco to reduce the risk of community transmission.

The Governor also urges travelers to reschedule their visits to avoid the spread to those in the destination. He stressed that this is not a time for vacation, but a national emergency where everyone should follow the recommendations from the Ministry of Health to protect themselves from COVID-19.



## **Below is further information that has been shared by local and international health authorities.**

### **What is a novel coronavirus?**



A novel coronavirus is a new coronavirus that has not been previously identified. The virus causing coronavirus disease 2019 (COVID-19), is not that same as the coronaviruses that commonly circulate among humans and cause mild illness, like the common cold.



A diagnosis with coronavirus 229E, NL63, OC43, or HKU1 is not the same as a COVID-19 diagnosis. Patients with COVID-19 will be evaluated and cared for differently than patients with common coronavirus diagnosis.

### **Why is the disease causing the outbreak now being called coronavirus disease 2019, COVID-19?**



On February 11, 2020 the World Health Organization announced an official name for the disease that is causing the 2019 novel coronavirus outbreak, first identified in Wuhan China. The new name of this disease is coronavirus disease 2019, abbreviated as COVID-19. In COVID-19, 'CO' stands for 'corona,' 'VI' for 'virus,' and 'D' for disease. Formerly, this disease was referred to as "2019 novel coronavirus" or "2019-nCoV."



There are many types of human coronaviruses including some that commonly cause mild upper-respiratory tract illnesses. COVID-19 is a new disease, caused by a novel (or new) coronavirus that has not previously been seen in humans. The name of this disease was selected following the World Health Organization (WHO) best practice external icon for naming of new human infectious diseases.

### **What are the symptoms of the Coronavirus?**



For confirmed coronavirus disease 2019 (COVID-19) cases, reported illnesses have ranged from mild symptoms to severe illness and death. Symptoms can include fever, cough and shortness of breath. Symptoms of COVID-19 may appear in as few as 2 days or as long as 14 days after exposure. This is based on what has been seen previously as the incubation period of MERS-CoV viruses.

### **How does the virus causing Coronavirus Disease – 2019 (COVID-19), spread?**



This virus was first detected in Wuhan City, Hubei Province, China. The first infections were linked to a live animal market, but the virus is now spreading from person-to-person. It's important to note that person-to-person spread can happen on a continuum. Some viruses are highly contagious (like measles), while other viruses are less so. Currently, it's unclear how easily or sustainably this virus is spreading between people. Learn what is known about the spread of newly emerged coronaviruses.

### **Can someone who has had COVID-19 spread the illness to others?**



The virus that causes COVID-19 is spreading from person-to-person. Someone who is actively sick with COVID-19 can spread the illness to others. That is why it is recommended that ill patients be isolated either in the hospital or at home (depending on how sick they are) until they are better and no longer pose a risk of infecting others.



How long someone is actively sick can vary so the decision on when to release someone from isolation is made on a case-by-case basis in consultation with doctors, infection prevention and control experts, and public health officials and involves considering specifics of each situation including disease severity, illness signs and symptoms, and results of laboratory testing for that patient.



## What preventive measures can be done to lessen the risk of the disease?

- ◆ Wash hands frequently with soap and water and use gel-based hand sanitizer with a 70% alcohol base.
- ◆ Follow the “sneeze etiquette” when sneezing or coughing, that is, cover your mouth and nose with the crook of your arm.
- ◆ Don’t spit and don’t touch your face with dirty hands, especially your nose, mouth or eyes.
- ◆ Clean and disinfect surfaces and commonly used objects at home, the office, in enclosed areas, on transportation, in meeting places, etc.
- ◆ See your doctor when you have a respiratory ailment.
- ◆ Obligatory use of face mask for workers in contact with food or beverage.
- ◆ Antibacterial gel in all areas and offices.
- ◆ Ensure the bathrooms always have soap.
- ◆ Vaccination against the flu.

## Is there a vaccine?

There is currently no vaccine to protect against COVID-19. The best way to prevent infection is to avoid being exposed to the virus.

## Is there a treatment?

There is no specific antiviral treatment for COVID-19. People with COVID-19 should seek medical care to help relieve symptoms.

## Where to go should you have a concern:



If you have traveled internationally in the 14 days and believe you have symptoms mentioned above, you may contact one of the following hospitals that are ready and well prepared to assist. Certified doctors can also be sent directly to hotel guestrooms, private condo or villa to assist.

- ◆ The Punta Mita Hospital  
Emergency Phone: 329 688 0068  
Located close to La Cruz de Huanacastle, Sayulita, San Francisco and Lo de Marcos.
- ◆ CMQ Riviera Nayarit Hospital  
Emergency Telephone: 329 298 0717  
Av. Héroes de Nacozari 280 Bucerías, 63732  
Riviera Nayarit, Nay., Mexico  
Located close to Flamingos, La Cruz de Huanacastle, Sayulita and San Francisco.
- ◆ San Javier Riviera Nayarit Hospital  
Emergency Telephone: 322 226 8181  
Paseo de los Cocoteros # 55, Nautico Turistico, 63732  
Nuevo Vallarta, Nay., Mexico  
Located in the Nuevo Vallarta – Flamingos corridor.