



January 7, 2021

Dear Travel Partners:

On behalf of the Riviera Nayarit CVB, we first want to wish you a very Happy New Year and prosperous 2021!

As you know, the U.S. and Canada are two of the most important markets for Riviera Nayarit, which is why we are reaching out to you to provide important information as it relates to new COVID-19 measures that apply to travelers coming from these two countries.

Most recently, the Canadian Government announced new protocols, in addition to those already established at the beginning of the pandemic, due to the rising increase of cases in the country. First, all air travelers entering Canada must present a COVID-19 NEGATIVE PCR test, which must be preformed 72 hours before boarding the flight. This measure, which goes into effect on January 7, applies to all air travelers aged five and over, in addition to the mandatory 14-day quarantine period when entering the country whether Canadian or not.

At the current time, the Canadian Government has not defined how the PCR tests should be administered, however there are two options mentioned: a) that the airline provides the testing, an option that is complicated due to the short time available to administer, and b) that the traveler completes the PCR test in the country where they are vacationing.

With that said, the Riviera Nayarit CVB considers offering alternatives to our visitors of great importance, which is why we've made arrangements with three prestigious hospitals in the region to offer testing to Canadian citizens at a special rate. These facilities include Hospital Joya, Hospital CMQ and Hospital Punta Mita.

While these requirements are not yet official for the United States, we understand that the Center for Disease Control and Prevention (CDC) has proposed implementing a similar process, therefore in anticipation, we will assure that the same testing option be available for U.S. citizens once this requirement becomes official.

With this said, we ask that you share this information with your clients, emphasizing that they do need to present their passport and an airline ticket showing their travel plans in the next 72 hours to receive the special rate. (Further information is provided below).

As always, we greatly appreciate your commitment and contribution to reviving our tourism industry in Riviera Nayarit. We will continue to keep you informed of any relevant information from the destination. For any additional questions, please contact [info@rivieranayarit.com.mx](mailto:info@rivieranayarit.com.mx).

Sincerely,



Marc Murphy  
Managing Director  
Riviera Nayarit Convention & Visitors Bureau

	HOSPITAL JOYA	HOSPITAL CMQ	HOSPITAL PUNTA MITA / BIOMEDIC PUERTO VALLARTA
<b>TEST</b>	SARS-CoV-2 (COVID-19) using RT-PCR (BD-MAX).	Qualitative detection of SARS-CoV-2 using real-time PCR	FLU-COVID RT-PCR
<b>Special Pricing</b>	\$3,100 MXN	\$3,000 MXN	\$3,690 MXN
<b>Delivery of Results</b>	<p>If the sample is taken before 10:30 am, the result is delivered the same day at 6:00 pm (Does not apply on Sundays and holidays).</p> <p>If the sample is taken after 11:00 am, the result is delivered the next day at 11:00 am (Sundays and holidays do not apply).</p>	<p>If you take the test before 9:30 am, the result will be available the next day around 5 pm (this does NOT apply on Sundays or public holidays, in which case the result will be available 24 hours later).</p> <p>In some special cases, test can be done as URGENT; in this case the sample must be taken before 10:00 am and the result will be available the same day around 10:00 pm (this does NOT apply on Sundays or public holidays, in which case the result will be available 24 hours later) In this case an extra cost of \$1,000 (one thousand pesos) per test will be applied.</p>	<p>Test: Monday to Saturday before noon. Results: same day in the evening.</p> <p>Test: Monday to Friday after noon. Results: next day in the evening.</p> <p>Test: Saturday afternoon and Sunday. Results: Monday evening.</p>
<b>Patient Preconditions for Testing</b>	Fasting for at least 4 hours.	To identify Canadian patients and apply the special price they should use code: canadapruebas-PCR. To identify American patients and apply the special price they should use code: USAtests-PCR.	Must wear a mask and present ID/Passport.
<b>Testing Schedule / Hours</b>	By appointment from Monday to Saturday, 8:00 am to 7:00 pm. In order to receive the preferential price, patient must present the following code CANADA-02-P2, as well as	By appointment, from Monday to Saturday 8:00 am to 7:00 pm. To apply for preferential rate, patients must present the code <b>CANADA-02-P2</b> , as well	Appointments are recommended to schedule a test. Must provide full name and date of birth of each person taking the test as

	passport of foreign nationality and airline ticket to travel that does not exceed 1 week.	the passport of foreign nationality and airline ticket to travel that does not exceed 1 week prior to departure.	well as phone number and email address. To schedule an appointment by phone: Tel. +52(329) 688-0059
<b>Contacts to request further information</b>	<p><b>Hospital Joya Nuevo Vallarta, Riviera Nayarit</b> For COVID PCR testing Tel: +52 1(322) 319-5698 (mobile phone, text messages enabled)</p> <p><b>Hospital Joya Marina Puerto Vallarta:</b> For COVID PCR testing Tel: +52 1(322) 319 6068 (mobile phone, text messages enabled)</p> <p><b>Clínica San Mare Puerto Vallarta:</b> Manuel Vega* Tel: +52 1(322) 150 9557 (mobile phone, text messages enabled) manuel.vega@grupomedicojoya.com</p> <p>**For an urgent case in any of the three hospitals, contact Manuel Vega</p>	<p><b>Laboratorio Sanlor Hospital CMQ Bucerías</b> Tel +52 (329) 688-0741</p> <p><b>Laboratorio Clínico Sanlor Puerto Vallarta</b> Tel: +52 (322) 225-6204</p> <p><b>Laboratorio Sanlor Hospital CMQ Centro Puerto Vallarta</b> Tel: +52 (322) 222-43-92</p> <p><b>Laboratorio Sanlor Hospital CMQ Premier Puerto Vallarta</b> Tel: +52 (322) 293-6499.</p>	<p><b>Punta Mita Hospital</b> Acceso a Punta Mita N°1 Punta Mita Tel. +52(329) 688-0059</p> <p><b>Biomedical Center</b> Av. Los Tules #140 Puerto Vallarta Tel. +52(322)109-2681 Email: <a href="mailto:ventas@biomedicalpv.com">ventas@biomedicalpv.com</a></p>

**Note:** To have the test performed, patients must present their passport as official identification and have a plane ticket to travel in a period that does not exceed 72 hours.